

At Direct Earth, our mission is to deliver exceptional, customised, and innovative services and solutions meticulously crafted to address the unique needs of our esteemed clientele. We are dedicated to achieving unparalleled customer satisfaction, maintaining a flawless track record by:

- *Proactively monitoring and fulfilling our customers' demands, ensuring that our services are executed within the agreed-upon timeframe stipulated in the proposal or contract.*
- *Conducting our operations with unwavering diligence, adhering rigorously to the regulations mandated by our clients, our internal Quality Management System (QMS), and our internal regulations, all while subjecting ourselves to rigorous audits.*
- *Striving for excellence in every aspect of our service delivery, surpassing the expectations of our customers through the provision of consistently high-quality services.*

We are unwavering in our commitment to continuous improvement, perpetually enhancing the efficiency and effectiveness of our services by adhering strictly to all relevant Trade Standards,

Date: 22/09/2023

A handwritten signature in black ink, appearing to read "Cameron Darwen".

Cameron Darwen
Managing Director